

Knockadoon Youth Week Privacy Policy

This Privacy Policy describes how your personal information is collected, used, and shared when you visit or make a booking from www.knockadoonyouthweek.com (the "Site").

PERSONAL INFORMATION WE COLLECT

When you visit the Site, we automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Site, and information about how you interact with the Site. We refer to this automatically-collected information as "Device Information."

We collect Device Information using the following technologies:

- "Log files" track actions occurring on the Site, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps.
- "Web beacons," "tags," and "pixels" are electronic files used to record information about how you browse the Site.

Additionally when you make an application or attempt to make an application through the Site, we collect certain information from you, including your name, billing address, payment information (including credit card numbers, email address, and phone number). We refer to this information as "Application Information."

When we talk about "Personal Information" in this Privacy Policy, we are talking both about Device Information and Application Information.

HOW DO WE USE YOUR PERSONAL INFORMATION?

We use the Application Information that we collect generally to fulfill any orders placed through the Site (including processing your payment information, arranging for shipping, and providing you with invoices and/or order confirmations). Additionally, we use this Application Information to:

Communicate with you;

Screen our orders for potential risk or fraud; and

When in line with the preferences you have shared with us, provide you with information or advertising relating to our products or services.

We use the Device Information that we collect to help us screen for potential risk and fraud (in particular, your IP address), and more generally to improve and optimise our Site (for example,

by generating analytics about how our customers browse and interact with the Site, and to assess the success of our marketing and advertising campaigns).

SHARING YOUR PERSONAL INFORMATION

We share your Personal Information with third parties to help us use your Personal Information, as described above. For example;

- We use Wufoo to power our online application process—you can read more about how Wufoo uses your Personal Information here: <https://www.surveymonkey.com/mp/legal/privacy-policy/>.
- We use Google Analytics to help us understand how our customers use the Site—you can read more about how Google uses your Personal Information here: <https://www.google.com/intl/en/policies/privacy/>. You can also opt-out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>.
- We use Chargify for account billing and to enable us to handle recurring monthly payment solutions - you can read more about how Chargify uses your Personal Information here; <https://www.chargify.com/privacy-policy/>
- We use Textlocal to communicate via SMS to our customers who make a booking on the Site - you can read more about how Textlocal uses your Personal Information here; <https://www.textlocal.com/legal/privacy/>
- We use Gmail to communicate via email to our customers who make a booking on the Site - you can read more about how Gmail uses your Personal Information here; <https://policies.google.com/privacy>
- We use Stripe to process online payments - you can read more about how Stripe uses your Personal Information here; <https://stripe.com/ie/privacy>

Finally, we may also share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

BEHAVIOURAL ADVERTISING

As described above, we may use your Personal Information to provide you with targeted advertisements or marketing communications we believe may be of interest to you. For more information about how targeted advertising works, you can visit the Network Advertising Initiative's ("NAI") educational page at <http://www.networkadvertising.org/understanding-online-advertising/how-does-it-work>.

You can opt out of targeted advertising by:

- FACEBOOK - <https://www.facebook.com/settings/?tab=ads>
- GOOGLE - <https://www.google.com/settings/ads/anonymous>

Additionally, you can opt out of some of these services by visiting the Digital Advertising Alliance's opt-out portal at: <http://optout.aboutads.info/>

DO NOT TRACK

Please note that we do not alter our Site's data collection and use practices when we see a Do Not Track signal from your browser.

YOUR RIGHTS

If you are a European resident, you have the right to access personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

DATA RETENTION

When you complete an application via the Wufoo online form, we will maintain your Application Information for our records unless and until you ask us to delete this information.

CHANGES

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

CONTACT US

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by email at info@knockadoonyouthweek.com or by mail using the details provided below:

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